

**NOW Windows 10 & 11 (32bit and 64bit) COMPATIBLE**  
**Installation Instructions for EMIGMA V11.0**  
**– Keylok Dongle and Serial Number licensing**

- 1) EMIGMA contains an automatic update capability. Upon opening the program you may perform an automatic update (if connected to the internet) to retrieve the latest updates. Updates available after your maintenance contract has expired will not be downloaded by this operation.
- 2) Included with installation are updated examples, tutorials, technical abstracts, tutorial presentations and MANUALs. The standard installation installs them to /Program Files/EMIGMAv11/. We suggest viewing the tutorial movie provided and looking at the tutorials.
- 3) This installation includes an automatic activate capability via the internet. There is no peuser file contained within the installation but rather you will be allowed to download during installation or after the installation. You will receive email instructions in this regard.
- 4) Please ensure that you do not have any firewalls or routers set in such a way to interfere with the downloading of updates or your license file.

There is no need to uninstall previous versions of V10.x and V9.x. If you have an earlier version and V8 installed on your computer then you must uninstall as well as any demo versions. This version (V11) will work properly on earlier versions of Windows back to Vista but WILL NOT function properly on Windows XP.

It is important that you store your installation CD or the downloaded installation executable. You may wish to install the software long after your version is no longer supported. Also, save your peusera.dll with the installation for later use. If your license is a serial number license also ensure that you save your serial number to a secure location.

## 1) INSTALLING

### When using a CD:

Insert the CD into your CD-Rom. If AutoRun is configured on your computer, the installation will begin automatically. Otherwise, CD\_Drive:\EMIGMA\EMIGMA\_Setup.exe.

### When using a downloaded installation file:

Obtain from <https://www.petroseikon.com/resources/release11.php>

Simply execute the downloaded executable and proceed through the installation steps.

If a previous version of EMIGMA is detected on your computer, you will be asked to confirm that you want it uninstalled. You must answer YES to continue installing the new version. Your license file, time channel folder and any sample databases will be preserved during the un-installation process. Your own databases remain unaffected. You will also be asked if you wish to install the “Complete” or “Custom” setup type. If you only desire to install the necessary portions of the software, select “Custom” and then select only “EMIGMA V11 Application” on the next page. The other optional features include manuals, tutorials and sample databases. These may be installed later at your convenience.

--- The installer must have full administrative privileges.  
After installation you may wish to check the following environment variables:  
(Access environmental variables through “Control Panel -> System -> Advanced”)

- 1) TGS\_LICENSE\_FILE should have the location of the file password.dat  
e.g. “c:\Program Files\EMIGMAv11\bin\password.dat
- 2) Path should have the location of the “bin” directory  
e.g. “c:\Program Files\EMIGMAv11\bin

*Note: Ensure that if you have a dongle key license that it is attached to a USB port prior to starting the installation.*

**(OVER... Please READ)**

*During installation you will be asked for an EMIGMA license file (peuserA.dll). You will be given the options:*

- a) Detect EMIGMA license file. This is chosen when you wish to transfer the license file from a previous installation.*
- b) I have an EMIGMA license file. You may then browse for this file after clicking the "Next" button.*
- c) I would like to download my license file via the Internet. You will be asked for the password that has been provided. You will have 30 days from the date of purchasing this software to download your license file. If you do not have the password or the 30 day deadline has passed then please contact [support@petroseikon.com](mailto:support@petroseikon.com). You can also download your license file after installation by running "Activate" found in the EMIGMA 11 group from the Start menu.*
- d) Finish the installation without a license file. If you already have a valid license file or are going to obtain it in another manner other than via the internet. This file can be later accessed to complete the installation using the Activate function in the EMIGMA group of functions through START.*

***BACKUP YOUR USERFILE !** The user file, peusera.dll, will be required if you want to reinstall on either the same or a different computer. The license does not expire but you will always need this userfile. So put a backup or two in a safe location other than on your computer.*

## **2) Installing the Driver for the Dongle:**

*EMIGMA dongle licenses are licensed via the hardware dongle supplied to you. In most cases, a suitable driver for this dongle is included with your operating system and the driver is installed automatically when you plug the dongle into your USB port. Should the "Found New Hardware Wizard" appear, click Next and select "Search for a suitable driver for my device". Click Next and select "Specify a location". Click next and enter the Windows system directory (either winnt\system32 or windows\system32 on your boot drive). Click OK then Next. If you receive a warning message saying that a digital signature cannot be found, click Yes to continue installing the driver, then click Finish. If you continue to have problems, please contact [support@petroseikon.com](mailto:support@petroseikon.com) and we will supply you with a suitable driver.*

## **3) Now **REBOOT** your computer.**

## **4) Important Extras: Please READ otherwise you may have PROBLEMS!**

*4a: If you have an environmental variable set for V7.8, then delete this earlier variable.*

*4b: If you have previous versions of EMIGMA on your computer, make sure that "...\\EMIGMAv11\\bin" is the first EMIGMA installation on your path.*

## **5) MAINTENANCE UPGRADE NOTE:**

If you are a previous user of EMIGMA, you may require a special EMIGMA\_License\_UpgradeA.exe when you renew your support contract. This executable will run during the installation when you choose the option to download your license file and also answer, YES, when asked if you would like to upgrade your license. You will have been supplied with a password which you will enter during this process which will download the executable and your new *peusera.dll* file and the upgrade to your dongle will proceed automatically

Otherwise, after installation of the software, please run the ACTIVATE application by (double-click) in the ...\\EMIGMAv11\\bin on your harddrive with your dongle in place on the USB port. Your password will be required and all necessary components will be downloaded and your dongle upgraded.

This process is required only once and can be executed only once. This process will upgrade your dongle to any new functions for which you are licensed and adjust any required maintenance dates.

Note: This upgrade executable may be received by email or may be downloaded via the internet particularly when executables or zip files cannot be delivered via email to you. Please contact Support ([support@petroseikon.com](mailto:support@petroseikon.com)) if you require assistance.

***YOU NEED NOT RUN THE UPGRADE ON EVERY COMPUTER THAT YOU USE! The upgrade program operates on your dongle to modify it to represent the status of your license. If you have purchased maintenance this will also extend your dongle license for the new maintenance period.***

***OVER... Please READ)***

### **7) Transferring your license to another computer:**

Your license is perpetual and never expires. The license may be transferred between computers as often as required. However, support and maintenance on the license must be renewed each year. If you choose not to renew maintenance and support, please follow these instructions to eliminate problems in the future when you want to transfer your license to other computers.

Be sure to save/backup the installation file or CD as well as these instructions and also your userfile! When a new version of EMIGMA is released, the installation of the older version is only available online for a further one year and thus you will require to have saved your old installation file. Additionally, you will require your original userfile.

To transfer your license, you require only the installation executable [downloaded or CD], the dongle and your userfile. You may install on multiple computers. You will need to transfer the dongle to the operating computer when needed. For a serial number it may be de-registered and re-registered as required on multiple computers.

### **8) New Support Capabilities:**

We can provide online internet assistance when email is not sufficient through ZOOM (please contact us).

**[www.petroseikon.com](http://www.petroseikon.com) or [www.petroseikon.cn](http://www.petroseikon.cn)**

***Please contact us if you have any questions :Support Department, Eikon Tech***

**Email: [support@petroseikon.com](mailto:support@petroseikon.com)**

**Support Hours: Generally between 9:30 a.m. and 8:00 p.m. Eastern Standard time**

**Generally, Monday through Saturday**